

REFUND POLICY

Protect Parking CD Pty Ltd ABN 74 264 799 115

ATTENTION ALL PERSONS entering the Flagstaff Carpark, 535 Little Lonsdale Street, Melbourne VIC 3000. By entering this Car Park you agree to enter into a contract with Protect Parking CD Pty Ltd.

This policy applies to all customers who have made a booking online via our website www.flagstaffparking.com.au.

Flagstaff Car Park will only provide you with a refund of the Service Fee:

- a) If the booking is cancelled at least the day before the Services were to be provided;
- b) in the event they are unable to continue to provide the Services;
- c) if the manager of Flagstaff Parking decides, at its absolute discretion, that it is reasonable to do so under the circumstances (the 'Refund').

Refunds will be subject to a \$5.00 refund payment charges fee (the 'Refund Fee'), except in the circumstances where you modify a booking by making a new booking and cancelling the existing booking in which case no Refund Fee will be payable.

You are not entitled to a refund if your vehicle exceeds the size limits of a standard car.